



High quality flexible patient care sensitive to the individual needs of all patients

### KEY PATIENT MESSAGES



Did you know? Repeat medication for you or your family can be ordered online. Dr Singh or Joseph can then send your prescription directly to the Pharmacist of your choice. Most pharmacies offer a home delivery service too. Interested? Contact the surgery for more information.



Did you know??? You can now book appointments online, order repeat medication & view your patient record online? Securely. Easily. Avoid the phone queues and try this service. Ask our Reception staff for more details.



Did you know ??? FREE advice is available from your local Pharmacist for a range of minor ailments including sore throats, earache and diarrhoea. Drs Singh and Joseph ask you to use the Pharmacy First scheme and to use GP appointments wisely. More scheme details from the surgery, pharmacy or our website



We are pleased to offer patients the services of our Care Co-ordinator. Aneesa is here 2 days per week to explain wider health and social support and to answer questions for those looking after others. She has contacts with other agencies eg the Council. Ask at Reception to talk to her.



We are pleased to offer patients the services of our Clinical Pharmacist. Kuldeep is here most Mondays for blood pressure clinics, to discuss any medication issues, conduct medication reviews and help GPs manage chronic conditions . Ask at Reception to talk to him if you need extra advice.



Did you know ?? Some patients book to see Dr Singh or Joseph then dont turn up. All patients wanting to see a doctor will have more choice if together we can reduce this waste. Please tell friends and family to cancel if they are not coming. Leave us a message on the phone or cancel online. Thank you.



If you or a family member experience chest pains, do not delay seeking medical help. Dial 999 immediately. Do not wait for our surgery to open to seek help. This has happened twice recently and could have been life threatening. Thank you

[www.peartreemmedicalcentre.nhs.uk](http://www.peartreemmedicalcentre.nhs.uk)

*Rated 'Outstanding' by the Care Quality Commission*